

Abington Park and Recreation Frequently asked Questions

1. *Where is the Park and Recreation office located?*

The Park and Recreation office is located at 225 Central Street, rear of main building. Office hours are Monday thru Friday, 7:00am to 3:30pm

2. *What type of payment methods does the Park and Recreation accept?*

The Park and Recreation department accepts checks, money orders and bank checks. You may also pay online using a credit card.

3. *Call I still register for a program the day of a program?*

Yes, registration is ongoing as long as there is room in the program.

4. *Do you take credit cards?*

No, unfortunately we cannot process credit cards in the office at this time. You may use a credit card when registering and paying online.

5. *To whom do I make out a check?*

You make the check to: Abington Park and Recreation

6. *What is your refund policy?*

To be eligible for a refund, a written request must be received one week before the program has started. No refunds/credits will be granted after a program/activity has started. Your request will need to be a letter to the department stating the reason why you are requesting a refund.

7. *Who empties the trash barrels around town?*

The Park and Recreation Department staff empties the 30 barrels found around the town's parks and playgrounds. In the spring, summer and fall we have seasonal employees to help with the demand; in the winter due to staffing levels many, if not all, of the barrels are brought back to the Park and Recreation.

8. *Who maintains the public restrooms at Island Grove?*

The public restrooms are maintained by the Park and Recreation Department's seasonal employees and the lifeguard staff at Island Grove.

9. *Is the water tested at Island Grove?*

Yes

10. *How often is the water tested at Island Grove?*

The water is tested by the Abington Board of Health once a week. The water sample is sent to an independent lab for testing of Ecoli. The lifeguard staff tests the water's chlorine levels approximately four times.

11. *Where is the Island Grove swimming pool?*

The swimming area is located in Island Grove Park. The main entrances for the Island Grove Park are on Park Avenue and Lake Street.

12. *Who maintains the school grounds including athletic fields?*

The School department has overall responsibility for its properties; however the the Park and recreation department staff cut, trim, clean, and maintain the grounds and also line the playing fields for the various sports teams throughout the town.

13. *Who is responsible for cleaning up after dogs in Island Grove?*

Ultimately it is the dog owners responsibility; however, the job usually falls to the Park and Recreation staff.

14. *How do I sign up for town sports?*

See the links to the individual web sites for the organization you're interested in.

15. *When does the Summer booklet for recreation programs come out?*

The Summer Recreation Booklet will be available around April 1st.

16. *How do I obtain a permit to use a field?*

You may download a Field Permit Policy Handbook and a Field Permit Application from the web site or pick one up at the Park and Recreation Office, 225 Central Street, Abington MA 02351

17. *What are the dates and hours of operation for Island Grove?*

June 18, 2011 to August 12, 2011. Hours are Monday thru Friday, 9:00am to 5:00pm and Saturdays/Sundays from 11:00am to 5:00pm

18. *Where is Eager Beaver Program?*

The Eager Beaver Program is located in Island Grove Park. The main entrance for the Eager Beaver Program is on Park Avenue.

19. *Is Island Grove open to non residents?*

Yes

20. *Is Eager Beaver open to non residents?*

Yes

21. *Are there swimming lessons at Island Grove? What ages?*

Yes, ages 4 to 14 for all swimming abilities.

22. *Can my son/daughter be a volunteer counselor at Eager Beaver?*

Yes, they must a minimum of 16 years of age.

23. *Are there lifeguards at Island Grove?*

Yes, lifeguards are on duty during the operation hours of the Island grove swimming area.

24. *Is Ames Nowell run by the town of Abington or by the state?*

Ames Nowell is operated by the state, Department of Conservation and Recreation. The contact number for the Ames Nowell State Park is 781.857.1336

25. *How do I get a swimming pass for Island Grove?*

You may purchase swimming passes before June 18, 2011 through the Park and Recreation Department or on or after June 18, 2011 at the Island Grove Concession Stand.

26. *How can I present a concern I may have to the Park and Recreation Commission?*

An Individual may address the Park and Recreation Commission at their monthly meeting by sending a letter requesting to be placed on the meeting agenda. This letter should also include a summary of their concern and also an address and phone number so the individual may be contacted if the Commission would like them to provide additional information regarding the matter of concern.

27. *Can I pay a daily fee to swim at Island Grove? Cost?*

Yes, but only residents can purchase day passes to swim at Island Grove. The cost of a day swimming pass is \$3.00 per person.

28. *Where can I get a summer employment application?*

You may download a summer application from the website or pick one up at the Abington Park and Recreation Office, 225 Central Street, Abington MA 02351

29. *What seasonal positions are available?*

The seasonal positions that are available are Island Grove Lifeguards and Eager Beaver Counselors

30. *How old must I be to be considered for employment?*

Minimum age for a Lifeguard is 15 years old and minimum age of a Eager Beaver Counselor is 16 ½ years old.

31. *How do I learn about and register for programs offered by the Park and Recreation Department?*

Go to www.abingtonrec.com. And create a new account. You will be kept up to date with programs and you can register by an online payment or downloading the registration form, then mailing it the Abington Park and Recreation.

32. *Does the park and Recreation Department offer Financial Aid for its programs?*

Yes, we want our programs to be accessible to all Abington residents. There is no financial assistance for non-residents. If you would like some assistance, please put your request in writing to the Park and recreation superintendent.; Include a short description of your circumstances. Your request will be confidential.

33. *Am I able to be placed on a mailing list?*

Yes, but understand there will be a delay from the time you receive information from the time it is posted on www.abingtonrec.com. This may cause you to be left out of enrolling for a desired program.

34. *What ways can I register for activities?*

You register online. You may also mail or hand deliver a registration form to the Abington Park and Recreation Department.

35. *Will I receive a program registration confirmation?*

The recreational software will issue you an email program confirmation so long as you supply the Abington Park and Recreation Department with a working email address. If you do not supply us with an email then you will not receive any program confirmation

36. *Can a non resident sign up for a program?*

Yes. In some programs there is additional fee added the to registration fee for non residents.

37. *What is your Tax ID#?*

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